

## Social Impact Internship Scheme 2016 Feedback Evaluation

Between May and September 2016, Student Hubs placed **84 student interns** with **46 host organisations** in Bristol, Cambridge, London, Oxford and Winchester.

This was the sixth year that Student Hubs has run the Social Impact Internship Scheme. It was the first year that interns were surveyed both before and after their internship, enabling us to thoroughly assess the impact of the Scheme on the student participants.

This report highlights the main areas of feedback both from student interns and host organisations as well as improvements for the coming year.

## Student Feedback

Overall, students' **ability to work with others** to make change increased after participating in the Scheme. They reported developing their competencies in communication, conflict resolution and working in a team.

"The whole experience has been really engaging, incredibly helpful and inspiring for the future."

- Cambridge student

87% of students agree they gained valuable work experience and a useful insight into the social impact sector.

81% of students agree that they contributed to the creation of social impact.

Students said they did not think they would have been able to access such an opportunity without the support of the Internship Scheme.

This year, one fifth of interns received remuneration. However, not being paid continues to present a challenge for participants and students felt that Student Hubs should do more to encourage organisations to pay their interns.

35% of participants responded to the survey

## Host Feedback

"Our intern was able to undertake specific research... and brought a fresh perspective to bear to help us develop our ongoing strategy."

-Carers Support Centre, Bristol The Internship Scheme works with a range of social impact organisations. These include small, local charities; large, national organisations; social enterprises and business sustainability departments.

Regardless of the size of the host organisation or the focus of its work, all survey respondents agreed that student **interns added value** to their organisation and contributed to their organisational aims.

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83% of organisations agreed that user groups benefited in some way from working with a student intern.

87% of organisations said they gained greater access to intern talent and would now be more likely to employ a recent graduate.

50% of our host organisations responded

Due to its positive impact on students and organisations, we are committed to improving and growing the Social Impact Internship Scheme each year.

Thanks to student and host feedback we will be making the following changes for the 2017 programme:



Social Impact Interns at Interserve, London

- The minimum duration of an internship will now be six weeks. This will enable the student and organisation to achieve more.
- To improve the speed of the matching process, we will now send opportunities to suitable students as we receive the host applications.
- Student Hubs will continue to work with universities to source funding and bursaries for voluntary internships.
- In the longer term, we are working on a range of developments for our online platform. These will allow students to track their application status and inform us of changes in their circumstances.

Applications to host in 2017 will be open from January. We are looking forward to working with our previous host organisations as well as welcoming new hosts in our hope to grow the Scheme.

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